

FIRST CHOICE HEALTH

PPO NETWORK

PROVIDER BULLETIN

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Subject: Mutual of Omaha Group Number Changes
Author: Kendra Bunch, Manager Provider Relations
Effective Date: Immediately

As previously stated in our Fourth Quarter Newsbrief, CCN Managed Care is terminating with First Choice Health Network (FCHN) effective 12/31/06. There are some CCN clients who have chosen to retain their FCHN access. One of these is Mutual of Omaha, CCN's largest Washington client. Mutual of Omaha will access FCHN in Washington only in 2007.

Our previous instructions to all providers submitting Mutual of Omaha claims was to use a "generic" CCN group number (13480 or B1690) so we were able to match the claim correctly and forward it onto CCN for processing. Since Mutual of Omaha will be accessing FCHN directly in 2007 and no longer through CCN, we have added all the Mutual of Omaha individual group numbers that are found on the member ID cards. These group numbers start with the letter "G" followed by a series of numbers and letters. Please see the sample ID card shown below.

Our revised instructions are to bill with the individual Mutual of Omaha group numbers in box 11 on the CMS1500 or in field 82 on the UB92. Please also bill with the employer's group name in field 11b on the CMS1500 or in field 81 on the UB92. First Choice and Mutual of Omaha will continue to recognize the generic Mutual of Omaha group number through February 28th, 2007 to allow providers time to correct their billing systems. Please call Provider Relations at 800-231-6935 extension 2103 if you have any questions.

