

Provider Bulletin

Control Number: PRB 03-08-01
Date: March 7, 2008
Subject: Retail Drug Employees Welfare Trust termination and transition to the Sound Health & Wellness Trust
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Effective Date: March 1, 2008

This bulletin includes important information regarding changes for one of First Choice Health Network's (FCHN) larger client groups, the **Retail Drug Employees Welfare Trust**. The Retail Drug Employees Welfare Trust will merge into the **Sound Health & Wellness Trust** effective March 1, 2008.

Sound Health & Wellness Trust is the new name, effective January 1, 2008, for the former Retail Clerks Welfare Trust (see related PRB 12-07-03). Both the Retail Clerks and the Retail Drug Trusts members are now covered by the Sound Health & Wellness Trust.

Welfare & Pension Administrative Service (WPAS) is the current administrator for the Retail Drug Trust, and will process claims received through February 22nd. Zenith Administrators is the administrator for the Sound Health & Wellness Trust and will process all claims received after February 22nd. New ID cards will be issued to members in mid-February.

There are likely some associated benefit plan changes with the merge, and we suggest discussing them with your former Retail Drug Trust and now Sound Health & Wellness patients. For additional clarification, benefit and eligibility questions, etc., please contact Zenith at (206) 282-4500 or (800) 225-7620.

Online information is available at www.soundhealthwellness.com.

If you have questions regarding this bulletin, please contact Provider Relations at 800.231.6935 extension 2103 or via email to ProviderRelations@fchn.com.