

Provider Bulletin

Control Number: PRB 05-08-01
Date: May 19th, 2008
Subject: June 1st Client Changes
Author: Kendra Bunch, Manager Provider Relations
Effective Date: June 1st, 2008

First Choice Health Network (FCHN) would like to announce some upcoming client changes. **All changes are effective June 1, 2008.**

- **Masonry Security Plan of Washington** – This group of about 1000 lives had Mutual of Omaha as their administrator. They have switched claims administration to Northwest Administrators. First Choice Health will provide Medical and Case Management services to this group. Members have received updated ID cards – see below for card example.

Masonry Security Plan of Washington

RxBIN 003858
RxPCN A4
RxGrp AP8A

Issuer
ID 123456789
Name SUBSCRIBER S DOE

Express Scripts Patient Customer Service: 1.800.467.2006

Masonry Security Plan of Washington
 Group number: 002

Send all Medical claims to: **Send all other claims to:**
 First Choice Health Network Northwest Administrators Inc.
 P.O. Box 2289 2323 Eastlake Avenue E
 Seattle, WA 98111-2289 Seattle, WA 98102


For claims information and verification of eligibility, please call
 206.926.2842 or 1.866.312.4591

Please contact First Choice Health Network at 1.888.328.7304 to
 precertify all inpatient services and transplants.

The card is not a guarantee the holder is eligible.

Beech Street. **First Choice Health** **HD**
A VIANET NETWORK PPO Network - WA, AK, ID OR MT

- **SEA MAR** – This group of about 1000 lives had Healthcare Management Administrators (HMA) as their administrator. They have switched claims administration to First Choice Health Administrators. First Choice Health will provide Medical and Case Management services to this group. Members have received updated ID cards – see below for card example.

 **SEA MAR**
 Community Health Centers
 Clínica de la Comunidad

 **MedImpact**
 Delivering Flexible Choice

Member Name: John C. Doe

Member ID	PCN#	BIN#	Rx Copay
870035888-02	49099	003585	\$5/\$10

Plan Name:
 Group Group Name
 SEA MAR

Please send claims to:
 First Choice Health Administrators
 P.O. Box 12659
 Seattle, WA 98111-4659

FCHA Customer Service:
 (888) 299-1045
Pharmacy Customer Service:
 (800) 788-2949
Pre-Authorizations:
 (800) 808-0450
Mental Health/Chem Dep:
 (800) 640-7682

www.myFirstChoice.fchn.com | EDI Payor ID: 91131


This card does not guarantee coverage. If you have any questions regarding benefit coverage, claims, or eligibility please call FCHA or visit the FCHA website at www.fchn.com.


Preauthorization. Inpatient admissions and certain outpatient services require preauthorization. Please refer to your Summary Plan Document for details. Call or have your provider call the phone number on the front of the card for preauthorization.

Claims Administered by: First Choice Health Administrators
 Send Claims to: PO Box 12659 Seattle, WA 98111-4659
 Emdeon Payor ID 91131
 Website: www.fchn.com

First Choice Health **HD** **MT** **Beech Street.**
PPO Network - WA, AK, ID OR MT A VIANET NETWORK

- Washington-Idaho Operating Engineers Trust** - as noted in Provider Bulletin # PRB 11-07-01, this Trust changed administrators effective September 1, 2007 to Zenith Administrators Spokane. The Trust has changed their Medical and Case Management vendor to First Choice Health. Members have received updated ID cards – see below for card example.





Washington-Idaho
Operating Engineers
Employers Health
& Security Trust Fund
Local 370


Group # U320

RXBIN: 610029

RXPCN: CRK

RXGRP: WIOEA

ISSUER: (80840)



Version #2 04/24/08
Local 370 ID50

ID

Name

Combined Medical and Prescription Card

This card is for identification purposes only and is not a guarantee that the coverage is still in force or that the participant is eligible for benefits.

For questions regarding Medical Claims, Eligibility and Benefits contact:
509-624-3257 or 1-800-351-6480 Fax 509-534-5910

Pre-Certification:
Please contact First Choice Health Network at 1-888-328-7304 to pre-certify all inpatient services and transplants.

Submit Claims to:
Washington-Idaho Operating Engineers Employers Health & Security Trust Fund
P.O. Box 68
Spokane, WA 99210

Caremark Pharmacy Information
Customer Care: 1-888-739-7985
Pharmacy Help Desk: 1-800-421-2342

Submit RX Claims to:
Caremark Claims Department
P.O. Box 52196
Phoenix, AZ 85072-2196

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