

Provider Bulletin

Control Number: PRB 06-08-01
Date: June 25, 2008
Subject: July 1st Client Changes
Author: Kendra Bunch, Manager Provider Relations
Effective Date: July 1, 2008

First Choice Health Network (FCHN) would like to announce some upcoming client changes. **All changes are effective July 1, 2008.**

- **Washington Teamsters Welfare Trust** – This group is changing from a Beech Street group to a direct relationship with First Choice Health Network (FCHN). Northwest Administrators remains as the claims administrator, and the group name and number on the ID cards also remain the same. The claims address has changed. See below for sample ID card.

Subscriber:	COVERAGE ¹	GROUP NO.	PPO NETWORK	ID No.: Subscriber Social Security No.	SUBMIT CLAIMS TO
Medical	Y	28	First Choice ² / Beech Street	PO Box 21003 Seattle, WA 98111	
MH/CD ³	Y	28	MHN ⁴	PO Box 14621 Lexington KY 40512	
Vision	Y	12/12X	NBN	2323 Eastlake Ave E Seattle WA 98102	
Dental	Y	9086	Delta Dental Premier	PO Box 75983 Seattle WA 98125	
Rx	Y	PCN 38151	MedImpact	Electronically via pharmacy - BIN 003585	

¹Y = Yes (family - see plan details); N = None ²In WA, ID, MT, OR, AK only ³Mental health/chemical dependency only
HOSPITAL INPATIENT PRE-CERTIFICATION REQUIRED - CALL (877) 372-7861

For Questions about...	Call...	At...
Medical claims or benefits; Eligibility for all coverages	Northwest Administrators	(206) 726-3277 (800) 458-3053
Finding a network hospital or physician	First Choice	(877) 553-0856
Hospital inpatient pre-certification	Qualis Health	(877) 372-7861
24-hour Nurse Line or Healthy Baby / Maternity Program	Evergreen Healthcare	(877) 887-1020
Prescription Claims or finding a network pharmacy	MedImpact	(800) 788-2949
Mail Order Prescriptions/Renewals	Union Center Pharmacy	(800) 441-9174
Mental health, chemical dependency claims, benefits, preauthorization, and finding an MHN network provider	MHN	(800) 256-9888
Obesity treatment / weight loss programs	Sound Health Solutions	(425) 747-6000
Routine vision claims, benefits, and finding a network vision provider	Northwest Administrators	(206) 726-3278 (800) 732-1123
Dental Claims, benefits, and finding a network dentist	Washington Dental Service	(206) 522-2300 (800) 554-1907

THIS CARD DOES NOT GUARANTEE ELIGIBILITY OR BENEFITS 07/08

- **Northwest Metal Crafts Trust Fund** – This group is changing from a Mutual of Omaha group to a direct relationship with FCHN. Northwest Administrators will become the Third Party Administrator (TPA) for this group. Please see below for a sample ID card.

Northwest Metal Crafts Trust Fund

RxBIN 003858
 RxPCN A4
 RxGrp ZZ9A

Issuer
 ID 123456789
 Name **SUBSCRIBER S DOE**

Express Scripts Patient Customer Service: 1.800.467.2006
 Pharmacist Use Only: 1.800.824.0898

Northwest Metal Crafts Trust Fund
 Group number: 015

Send all Medical claims to:
 First Choice Health Network
 P.O. Box 2289
 Seattle, WA 98111-2289

Send all other claims to:
 Northwest Administrators Inc.
 2323 Eastlake Avenue E
 Seattle, WA 98102

For claims information and verification of eligibility, please call
 206.926.2843 or 1.866.312.4592

Please contact First Choice Health Network at 1.888.328.7304 to precertify all inpatient services and transplants.
 This card is to be used for all medical, dental, vision and prescription services.

The card is not a guarantee the holder is eligible.

Beech Street First Choice Health
 A VIANT NETWORK PPO Network - WA, AK, ID, OR MT

Please Note: It is important to use the new patient ID Number for both NW Metal Crafts and Masonry Security (See PRB 05-08-01) Plans. Claims submitted with the old Mutual of Omaha patient ID will require additional time to process or may result in rejection of the claim.