

# Provider Bulletin

**Control Number:** PRB 12-08-01  
**Date:** December 5th, 2008  
**Subject:** January 1st Client Changes and Terminations  
**Author:** Kendra Bunch, Manager Provider Relations  
**Effective Date:** January 1st, 2009

The First Choice Health PPO Network (FCHN) would like to announce some upcoming client changes and terminations. **These changes are all effective January 1, 2009.**

- **Retiree's Welfare Trust** – This group is changing from accessing FCHN via Beech Street to a direct relationship with FCHN. Northwest Administrators will remain the claims administrator. The group name on the ID cards remains the same, however the group number is changing from 39R to F39. The claims address has changed to FCHN's PO Box. See below for sample ID card.



**Hospital Pre-Certification:** Call First Choice Health Network at (800) 511-8997 before non-emergency hospitalization. For emergency admissions, call within 48 hours or the next business day. Failure to pre-certify results in reduced benefits.

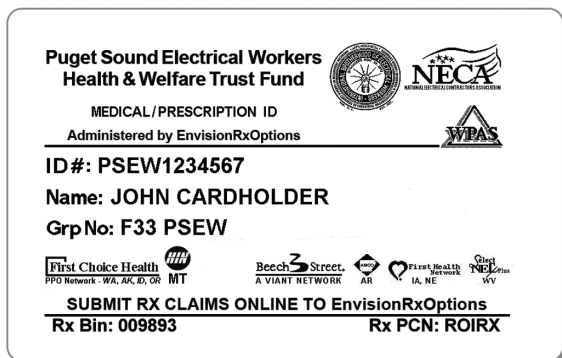
**Medical Claims:** Send all Medical claims to:  
 First Choice Health Network • PO Box 2289 • Seattle WA 98111-2289

**Prescription Drugs:** Except in emergencies, you must use a MedImpact network pharmacy. For questions about prescription claims or finding a network pharmacy call MedImpact at (800) 788-2949.

**For help finding First Choice Health Network providers contact First Choice at:**  
 (800) 511-8997 www.fchn.com

**For benefit or claim information call Northwest Administrators, Inc at:**  
 (800) 692-5179 or (206) 726-3269

- **Puget Sound Electrical Workers** – This group is changing from accessing FCHN via Beech Street to a direct relationship with FCHN. Welfare & Pension Administrative Services (WPAS) will remain the claims administrator. The group name on the ID cards remains the same, however the group number is changing from PSEW to F33. The claims address has changed to FCHN's PO Box. See below for a sample ID card.



**Hospital & Outpatient Surgery Preauthorization:** Call Qualis Health at (800) 783-8606. You must receive approval for non-emergency hospitalization or outpatient surgery. For emergency admissions call within 48 hours or the next business day. If preauthorization is not obtained a penalty will be assessed.

**FOR ELIGIBILITY, BENEFITS AND CLAIM INQUIRIES CALL WPAS, Inc.** (866) 314-4239  
 Members Providers (800) 735-7053

**Electronic Submission:** Emdeon - Group F33 Payer ID 91131  
 1-800-231-6935

**Submit Medical Claims to:** First Choice Health Network  
 PO Box 2289  
 Seattle WA 98111-2289

**Submit Medicare, Dental and Vision Claims to:** PSEW Health Trust  
 PO Box 34970  
 Seattle WA 98124-1970

*This card is for identification only. It is not a guarantee of benefits or eligibility.*  
**Pharmacy Help Desk: 1-800-361-4542**

Effective January 1st, 2009, the following clients **will no longer access FCHN:**

- Coalition America Inc. (CAI)
- Itron, Inc
- Mutual of Omaha (MOO)

Please contact FCHN Provider Relations at (800) 231-6935 extension 2103 or via email at [ProviderRelations@fchn.com](mailto:ProviderRelations@fchn.com) if you have any questions regarding the content of this bulletin.

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