First Choice Health™

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Provider Bulletin

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Subject: Group Health Options, Inc. access to the First Choice Health PPO Network

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Effective Date: Ongoing

Group Health Options, Inc. (GHO) is one of the First Choice Health PPO Network's (FCHN) largest clients with a long-standing relationship.

GHO offers two 'Point of Service' (POS) plans and one 'Preferred Provider Organization' (PPO) plan that allow members' access to FCHN providers without a health plan authorization; these are **Options**, **Alliant Plus**, and **Options PPO**.

GHO also offers two plans, **Options Select** and **Alliant Select**, which provide access to FCHN providers with a health plan authorization. *For these two plans a health plan authorization is required.*

Plan Name	Description of Network Access
Options	No authorization required to see member with FCHN logo on the ID card. Member self refers and GHO will process at '*Out-of-Network*' benefit level (FCHN rates).
Alliant Plus	No authorization required to see member with FCHN logo on the ID card. Member self refers and GHO will process at *'Out-of-Network'* benefit level (FCHN rates).
Options PPO	No health plan authorization required to see member with FCHN logo on the ID card (other than for transplants). Member self refers and GHO will process at "Preferred Provider" benefit level.
Options Select	Authorization required to see member with FCHN logo on the ID card. Does not have "Out-of-Network" benefits. With health plan authorization, FCHN is considered *'In-Network.'* Claims will be denied without health plan authorization.
Alliant Select	Authorization required to see member with FCHN logo on the ID card. Does not have "Out-of-Network" benefits. With health plan authorization, FCHN is considered *'In-Network.'* Claims will be denied without health plan authorization.

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For the **Options** and **Alliant Plus** plans *'Out-of-Network'* benefits refers to a second tier of access, which does not require authorization. For these plans, *'In-Network'* refers to GHO's directly contracted providers and *'Out-of-Network'* refers to FCHN providers. **Options Select** and **Alliant Select** do not have a second tier of access; however with a health plan authorization FCHN providers are considered *'In-Network.'* **Options PPO** uses different terminology: *'preferred provider'* refers to GHO directly contracted providers as well as FCHN providers.

Patients in all GHO plans have access to FCHN in Washington, Alaska, Idaho, Montana, and Oregon.

To help you correctly identify GHO patients' access and verify their coverage, please check their ID cards; **the FCHN logo appears on the card**. Claims can be submitted to the address on the back of the card and you can use the GHO Provider Assistance Unit phone number to verify eligibility and claim status at (888) 767-4670.

Copies of the ID cards are included for your reference. ***Reminder: If you have a direct contract with Group Health, your Group Health contract supersedes your FCHN contract.***

Options

Alliant Plus

Options PPO

Options Select

Alliant Select

If you have any questions regarding the contents of this Provider Bulletin, Please contact Provider Relations at (800) 231-6935, extension 2103 or via email at ProviderRelations@fchn.com.