First Choice Health™

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PPO Network
One Union Square
600 University Street, Suite 1400
Seattle, WA 98101
(800) 231-6935
www.fchn.com

Provider Bulletin

Control Number: PRB 07-10-01

Date: July 12th, 2010

Subject: **CORRECTION** Group Health Options' Access to the First Choice Health PPO Network

Author: Kendra Bunch, Manager Provider Relations

Effective Date: Ongoing

First Choice Health PPO Network (FCHN) recently sent a Provider Bulletin regarding Group Health Options' (GHO) access to FCHN. After the mailing went out, we realized there was an error on the 2nd page of the bulletin regarding the grid. The shaded areas were not correct in the initial bulletin. Please see the CORRECTED grid below which highlights GHO products that can be used by GHO members without a referral.

GHO Plans and Networks:

Plan Name/ Type	In-Network Providers	PPO OON Providers	Other OON Providers	Prior Authorization Requirements
Options is a POS plan	Group Health network (including contracted providers)	**First Choice and Beech Street networks**	Any other licensed provider in the USA	Prior authorizations are required for advanced imaging services and scheduled inpatient stays, both in-network and out-of-network. All services must meet medical necessity criteria and are subject to review upon claim receipt.
Options Select is a defined network plan	Group Health network (including contracted providers)	N/A	N/A	Prior authorizations are required for most services, including (but not limited to) advanced imaging services and scheduled inpatient stays. All services must meet medical necessity criteria.

Options PPO is a PPO plan	The Options PPO network, which is a combination of the Group Health network (including contracted providers), **First Choice, Beech Street,** and additional selected (contracted) providers in Spokane area.	N/A	Any other licensed provider in the USA	Prior authorizations are required for transplant services only. Transplants must be performed in-network. All services must meet medical necessity criteria and are subject to review upon claim receipt.
Alliant Plus is a POS plan	The Alliant network, which includes the Group Health network (including contracted providers), The Everett Clinic medical centers, and Virginia Mason medical centers.	**First Choice and Beech Street networks**	Any other licensed provider in the USA	Prior authorizations are required for advanced imaging services and scheduled inpatient stays, both in-network and out-of-network. All services must meet medical necessity criteria and are subject to review upon claim receipt.
Alliant Select is a defined network plan	The Alliant network, which includes the Group Health network (including contracted providers), The Everett Clinic medical centers, and Virginia Mason medical centers.	N/A	N/A	Prior authorizations are required for most services, including (but not limited to) advanced imaging services and scheduled inpatient stays. All services must meet medical necessity criteria.

Reminder: If you have a direct contract with Group Health, your Group Health contract supersedes your FCHN contract.

For the Options and Alliant Plus plans 'Out of Network' benefits refers to a second tier of access, which does not require authorization. For these plans, 'in network' refers to GHO's directly contracted providers and 'out of network' refers to FCHN. Options Select and Alliant Select do not have a second tier of access; however with a health plan referral authorization FCHN providers are considered 'in-network'. Options PPO uses different terminology: 'preferred provider' refers to GHO directly contracted providers as well as FCHN.

We apologize for any confusion this may have caused your staff. For questions, please call the FCHN Provider Relations department toll-free at (800) 231-6935, Ext. 2103.