

National Providers

First Health

First Choice Health has a large provider network within our 8-state service area (AK, ID, MT, ND, OR, SD, WA, and WY). If you or a covered dependent need to access healthcare in a state that is not in our service area, please use our national wrap partner First Health to find in-network providers and facilities.

Step 1

To access the First Health (*not First Choice Health*) online provider search tool, visit this web page: <https://providerlocator.firsthealth.com>

Step 2

Select the link for “First Health Network”, then click the Start Now button to move to the next step.

Step 3

Select the Type of Provider you would like to find. Then enter the Zip Code or State in which you’d like to search. Click “Show More Options” to view and select additional criteria if you’d like to further narrow your search.

Click “Search Now” to see the results.

The screenshot shows the 'Locate a Provider' page. At the top, there are navigation tabs: 'Learn about Products', 'I am a Customer', and 'I am a Provider'. Below these is a section titled 'Tell us what network you would like to search :'. Under 'Network Options', there are three radio buttons: 'First Health network' (selected), 'Cofinity network', and 'Client specific network'. A red box highlights the 'First Health network' option. Below the radio buttons is a text input field for 'Enter Client Code' with a 'Required' label. A red arrow points to a green 'Start now' button at the bottom right of the form.

The screenshot shows the 'Locate a Provider' page with search criteria. Under 'Type of provider', there are radio buttons for 'Physician', 'Hospital', 'Urgent care center', 'Lab and radiology', and 'All providers'. Below this is a 'Search by' section with radio buttons for 'Search by ZIP code' (selected) and 'Search by state'. There is a text input field for 'ZIP code' and a 'within: 10 miles' field. A red arrow points to a '[+] Show more options' link. At the bottom right, there is a green 'Search now' button with a red arrow pointing to it.

Finish Your Search

You will receive a list of search results with the first 20 listings on first screen. You can further refine your results using the links on the left-hand side.

The screenshot shows the 'Locate a Provider' search results page. On the left, a sidebar contains a 'New search' button, '3023 Matches' for the 'First Health network', and a list of filter options: 'Your Criteria', 'Compare list', 'Refine location', and 'Refine your results'. A 'Refine search' button is below these filters. Further down are 'Create Directory' and 'View My List' buttons, and an 'Other important information' link. The main content area shows 'Search results' with 'Showing 1 - 20 results' and a 'Sort by: Distance' dropdown. Three provider listings are visible, each with a name in a red box: 'Whitaker John William', 'Tu George S', and 'Collier John B'. Each listing includes address, phone number, specialty type, and primary care provider status. A 'More Details' link is present for each. A 'Report Incorrect Information' icon is at the top right of the results area. A 'Back To Top' button is at the bottom right. Two callout boxes are present: one on the left pointing to the filter options with the text 'Refine your search and apply filters.', and one on the right pointing to the 'More Details' link of the first provider with the text 'Click on a provider to view more details.'

If you need assistance locating a provider or scheduling an appointment, please contact a Customer Care Representative at **the phone number located on your ID Card** Monday through Friday, 8am to 5pm PST.