

How to Search for a Provider

Instructions

Use the following information as a guide when searching for a provider through the website for benefits-eligible MultiCare Health System employees.

Provider Search Menu Options

1. Understanding Your Network Tiers

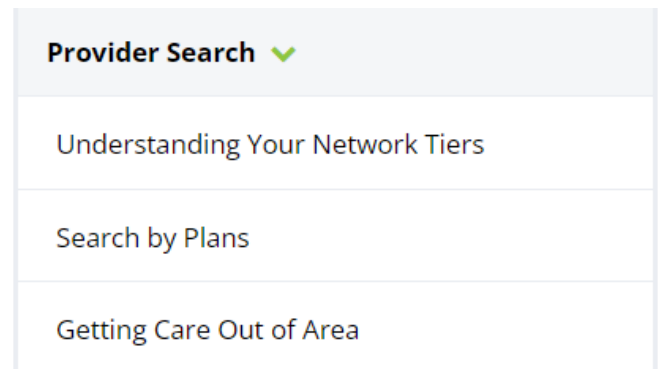
Find detailed information on the networks available within each plan.

2. Search by Plans

Search for care specific to your plan.

3. Getting Care Out of Area

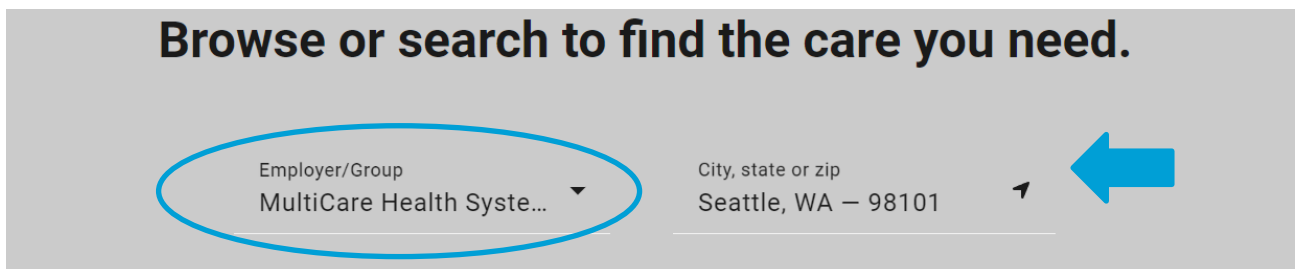
Find resources on how to find providers nationally and nominate providers to be part of the FCH Network.



Search by Plans

1. Select the plan that applies to you.

2. After selecting a specific plan, you will be directed to **a provider search tailored to that selected plan**. You will know you are searching a specific plan because it will be auto populated in the Employer/Group section on the search page. Please view the circled example below.




3. As shown with the arrow in the image above, you can use the **City, State and Zip** to define location search criteria.

- Next, use the search bar to search by **Names** and **Specialties** to find care options within your desired location.

Browse or search to find the care you need.

Employer/Group
MultiCare Health Syste... ▼

City, state or zip
Seattle, WA – 98101 ↗

Search for Names and Specialties 

Common Searches: **Primary Care** ▼ **Urgent Care Center** **Behavioral Health** ▼
DME & Medical Supplies

- After plugging in a Name or Specialty, the results page will show options that match your criteria, are part of your selected plan, and are in your selected location.

- Search results **provide a snapshot of important information.**

View the provider, specialty, address and distance, and the **Tier level for your specific plan** (shown with the blue arrow below).



[Susannah Kay Gatenby, MD](#)

Pediatrics

Compare

[View Profile](#)

1100 9th Ave, Seattle, WA 98101
[Get directions](#) (est. 0.2 miles away)

[View More Locations](#) ▼

Phone: 206-223-6600



[1 Affiliation](#)

In "MultiCare Health System - MCC - 5230" Employer/Group

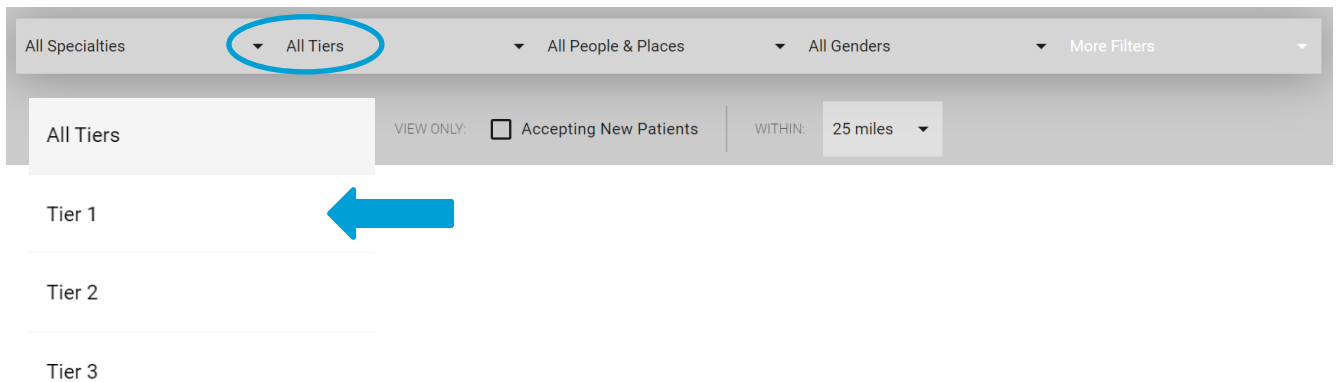


Tier 1



Matched on: **KEYWORD: "PEDIATRICIAN"**

7. **Select filter options.** On the results page, below the search bar, you will see options to filter results. You can also check the box for “Accepting New Patients” and adjust the location radius.
- **Use the Tier filter** to get results based on tier information. **Tier 1** options are the most **cost-effective choices**.



8. **Compare providers by selecting the “Compare” checkbox. Easily look at multiple options to determine the best fit for your needs.**



9. To find more information on procedure and plan benefits **login to the [myFirstChoice portal](#).**

Need Help Finding a Provider?

Connect with the **FCH Benefit Guidance Team**.

They are available Monday through Friday, 6AM to 5PM PST.



Call: **(888) 889-1112**



Email: benefitguidance@fchn.com