

# Provider Bulletin

<b>Control Number:</b>	090324-1
<b>Date:</b>	September 3, 2024
<b>Subject:</b>	Benefit Management, LLC cessation of operations and bankruptcy
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First Choice Health (“FCH”) is sending the attached notification regarding the cessation of operations and bankruptcy of Benefit Management, LLC (“BMI”).

BMI abruptly shut down operations effective August 7, 2024. Due to the abrupt closing of BMI there have been a few groups impacted by this closure.

At this time, the employer groups are working with FCH and new administrators for claims processing. The impacted groups are the City of Pasco, Washington State Health Insurance Pool (“WSHIP”) and the Alaska Comprehensive Health Insurance Association (“ACHIA”)

For participants with one of these groups, please continue treating the participants. FCH is working with each group and will communicate the new administrators as soon as possible.

All three plans will continue to use First Choice Health Network.

- City of Pasco will be transitioning to First Choice Health Network, Inc. as the third party administrator effective October 1, 2024. Members will receive new ID cards. For assistance, please contact the FCH Customer Care team at 800-521-5858.
- ACHIA and WSHIP will be moving to a new administrator.

Claims should continue to be submitted to First Choice Health during this transition. Claims should be submitted via EDI using Payor ID 91131.

Once there is additional information to share, including whom to contact to verify eligibility, claim payment status, where to submit claims, etc. FCH will send you official notification.

Please note that the abrupt closure of BMI and the cessation of operations only applies to BMI and is not indicative of First Choice Health. First Choice Health continues to provide network solutions for all of our contracted Payors.

If you have any questions regarding the content of this bulletin, please email [ProviderRelations@fchn.com](mailto:ProviderRelations@fchn.com).