

# Provider Bulletin

<b>Control Number:</b>	100224
<b>Date:</b>	October 16, 2024
<b>Subject:</b>	New Mailing Address for WSHIP Medicare Plan Claims, New ID Cards
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First Choice Health (“FCH”) is writing to let you know the **Washington State Health Insurance Pool (“WSHIP”) has a new administrator, 90 Degree Benefits**, a distinguished leader in providing administrative services. Please know that insurance coverage remains in place for WSHIP enrollees during this transition and that you will not lose any payments as a result. Your service to WSHIP enrollees is a high priority.

## Mailing Addresses

### **(New) Mail Medicare plan claims & general correspondence send to:**

90 Degree Benefits  
P.O. Box 21548  
Eagen, MN 55121

### **Non-Medicare claims for PPO plans continue to send to:**

First Choice Health Network  
P.O. Box 2289  
Seattle, WA 98111

**Customer Service telephone number: 1-888-277-9135.** This dedicated line is ready to assist you during regular business hours Monday – Friday 9 AM to 5 PM. Please update your records with this new number. WSHIP will be issuing new enrollee ID cards soon.

Prescription drug and care management services remain unaffected and continue as usual. **For questions related to prior authorization, please call 1-800-432-8421.**

Thank you for your continued patience during this transition period. If you have any questions regarding the content of this bulletin, please email [ProviderRelations@fchn.com](mailto:ProviderRelations@fchn.com).