

# Provider Bulletin

<b>Control Number:</b>	070125
<b>Date:</b>	July 1, 2025
<b>Subject:</b>	Paper Claims
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Effective September 1, 2025, First Choice Health (FCH) will only accept electronic claims with limited exceptions. This change aims to improve the efficiency of processing claims and making claim payments. Providers experiencing a temporary or long-term situation beyond their control that prevents them from submitting claims electronically must request approval to submit paper claims.

## Frequently Asked Questions:

### **What is the FCH Payor ID?**

The FCH Payor ID is 91131

### **What clearinghouses can I use to send FCH electronic claims?**

The clearinghouses we work with are as follows:

- [Availity](#)
- [Intelligent EDI \(iEDI\)](#)
- [Office Ally](#)
- [Change Healthcare CHC Green System \(formerly RelayHealth\)](#)
- [SSI](#)

### **Does this new policy apply to backup documentation submitted for claims?**

This new policy does not apply to backup documentation.

If you need to send in backup documents:

- Submit your claim electronically.
- Mail your backup documents with a document submission cover sheet based on the Medical Claims Submission information on the back of the member's ID card.

We thank you for your continued participation in the First Choice Health Network. If you have any questions, please direct them to [providerrelations@fchn.com](mailto:providerrelations@fchn.com).